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C)O)N)C)E)P)T)

Driving Enterprise Agility

CONCEPT NFORMAT ON TECHNOLOG ES (ND A) PVT. LTD.

www.citilindia.com An ISO 9001:2000 Certified company



Quality by process



Cost effective solution



IT INFRASTRUCTURE SOLUTION PROVIDER FOR ENTERPRISES



High performance delivered



Customer value creation



PEOPLE VISION MISSION

Concept Information Technologies (India) Pvt. Ltd., is a leading IT Solution Provider and System Integration Company headquartered in Pune. Started in Oct 1993 as a modest Systems Integration Facility, Concept has evolved to be an Enterprise Solutions and Consulting Company. We have a strong vision, integrity, expertise, customer centric systems and processes.

The company's wide array of services focus on helping enterprises plan and design the best IT Infrastructure strategies, ensuring minimized downtime, reducing total cost of ownership and delivering excellent value.

PEOPLE

We at Concept are a highly motivated and talented group of professionals whose purpose is to enable organizations develop and sustain global competitive advantage through innovative IT solutions and services. Concept has more than 75 dedicated Sales and Support Personnel with certifications from Cisco, HP, IBM, Microsoft, Vmware, Redhat.

VISION

Our Vision is to build a globally admired Technology Powerhouse with a human and ethical face, committed to the growth and prosperity of our customers and society.

MISSION

Concept is committed to continually build a customer-centric service delivery organization through the integration of people, processes and technologies, in order to continuously move up the value chain while driving the costs down so as to maximize the value delivered to our customers.

We have a state of the art infrastructure which includes Service Desk Coordinators, CRM based Call login and Monitoring systems, Voice and Data Connectivity and a robust team of skilled engineers who are trained on various platforms.

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CONCEPT PORTFOLIO OF SOLUTIONS

We strive to deliver the highest performance and scalability with the best price/performance. We offer three competitive 64-bit industry standard offerings, Intel® Itanium®, Intel Xeon™, and AMD Opteron,™ packaged for maximum performance and usability. The solutions around these could be branded servers or even the white box offerings. These products span low-cost, single-CPU systems to high-end, switched SMPs and clusters comprising hundreds of nodes and thousands of processors. We have tied up with the leading vendors having expertise in the given area of scope.

We provide infrastructure solutions based on the hardware, software products from HP, IBM, CISCO, Microsoft, Vmware, Voltaire, (Infiniband) etc. Also we provide solutions based on open source softwares

Networking Solution - Wired and Wireless

At **Concept** building a network is seen as infrastructure investment, taking care of the specific needs of applications being deployed in the networks both present and the future. This takes care of the critical requirements like bandwidth issues, priority issues and ensures investment protection in terms of future requirements.

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With the convergence of data, voice and video and the varying business critical nature of applications running in present day networks, there is a need to ensure that the applications running in the networks do not suffer congestion, delays and packet loss.

Concept's Network infrastructure group today offers:

Structured Cabling solutions, Converged Local Area networking solutions, Converged Wide Area networking solutions

We partner with leading product companies like Cisco, Systemax, Avaya for providing these solutions.





CONCEPT PORTFOLIO OF SOLUTIONS

Infrastructure Management Services (ITIL / ITSM)

We have been managing a number of complex IT infrastructures for many of our clients over the past 15 years and have built significant capabilities and expertise in providing Infrastructure Management Services. Concept is completely equipped to support Customer right through the IT Infrastructure Management lifecycle, helping Customer plan, deploy, manage and review its IT infrastructure on a continuous basis.

We offer ITSM services end to end - Training, Consulting and ITSM tool implementation. We offer these services through a combination of onsite and offshore models which help our clients have great quality service at great value.

ITIL or the IT Infrastructure Library, a best- practice framework that can be used by organizations to implement and improve the delivery and support of IT-related services and solutions. It is Concept's endeavor to fill in the gap with training, consulting and tool implementation services that bridge the divide between business and technology providing a process based quality approach in managing IT Service Management using ITIL.

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Enterprise Management Solutions based on ITIL framework

We provide Enterprise Management solutions based on open source which are configurable as per your requirements:

- Help Desk / Service Desk Services : OTRS open ticket registration system / HP Openview Help Desk
- Network Management, Service Level Management
- Bandwidth Monitoring (MRTG or Juniper) ;
- Network Monitoring solution based tools like Nagios, Cacti for statistical graphical representation of Network and its parameters.





CONCEPT PORTFOLIO OF SOLUTIONS

Servers & Storage Consc lidation / Virtualization

Rapid charges in hardware, technology, anc capacity demands are forcing enterprises to implement ongoing server and storage consolidation anc data migration strategies tc optimize available storage assets. Consolidating widely distributec or underutilizec resource into centrally managec environments, or migrating data, are no longer point-in-time projects for administrators.

Concept - HP Servers Consolidation solutions help organizations gain control over their IT infrastructures by eliminating over-provisioned silos of technology to create a consolidated, yet flexible, IT infrastructure that can adapt to changing business needs.

We are Enterprise Partners of Vmware. We design, implement server and client virtualization solutions. We undertake proof of concept before the solution is proposed to the customer.

High performance Computing

High Performance Computing Technologies bridge the gap between the computational power of traditional super computers and computational power that is required by mainstream organizations for various business solutions. HPC is approaching the era of Grid, making compute cycles available tc anyone at any time affordably anc efficiently. With our Infrastructure Solution for Grid Computing, you get more control over your computational resources, software licenses, anc management costs, letting you literally do what could not be done before. Simplifiec access anc grid automation lets users submit far more compute-intensive jcbs than was previously possible, increasing user productivity while freeing their valuable talents for more important purposes.

We provide customizec solution basec on the hard ware products from HP, IBM, CISCO, Infiniband etc. softwares from Redhat, Microsoft, Pathscale, Itel, PBS pro, Also We provide turn key solutions basec on open source community softwares such as linux

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GCC/GNU compilers, MPI, Cluster Managment and monitoring softwares like bewoulf, Gangila, Open Mosaic, We also offer factory integrated solutions like HP-XC systems.

Concept *a Synonym for HPC*

Concept delivers commercial, off-the-shelf (COTS) technology solutions by combining the power of Workstation / Desktop, clusters and large SMP systems. Our High Performance Technical Computing solutions provide maximum compute power and data flow, from R&D through production.

Software Sales and Support Microsoft Gold Partner

Concept is extremely pleased to be one of the few companies in India with status as a Microsoft Gold Certified Partner. Microsoft Gold Certified Partner (GCP) is another jewel in our crown besides strong alliances with industry-leading vendors such as Hewlett-Packard, IBM, Cisco & many more. This will allow us to continue to enhance our offerings for deploying the next generation services.

You can trust in us as an expert adviser for your long-term strategic technology plans. Concept as a Microsoft Gold Certified Partner, have certified expertise, direct training, direct support from Microsoft, & have the closest working relationship with Microsoft. You can be rest assured that Concept is one of an elite organizations at deploying Microsoft-based solutions.

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We provide

- Active Directory Design & Deployment Services
- Enterprise Messaging Management Services
- Infrastructure Security Services
- Collaboration & Content Management Services.

Also we provide migration services as

- Rapid Desktop Migration.
- Rapid Server Migration,
- Rapid Exchange Migration





Key Products And Solutions Alliance s

HP	Business Critical Servers, Industry Standard Servers, Laptops, Thin Clients, Printers, Scanners, Commercial PC's, Enterprise Storages,Workstations, Disaster Recovery and Backup Solutions, Procurve Networking & Network Management Products, HP Authorized Service Delivery Partner and HP AMC Partner
IBM	Servers, Storage systems, Intellistation, Lenovo Desktops, Notebooks
CISCO	Switches, Routers, Wireless products & Network Management Products.
Microsoft	Business Applications, Network Infrastructure Applications, Advanced Infrastructure Applications, Developer Tools, Security Infrastructure, Deployment and migration Services
Vmware	Server & Desktop Virtualization solution
Emerson	Power Conditioning, Precision Cooling, Data Center Products
Symantec	Security, Antivirus Products and Backup Solutions
AVAYA	Extreme and Systemax Networking Products, IP Based Surveillance Systems

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